

**Application Pack**

**SEND Care Assistant**

**Discovery Special Academy**

**Job Ref: DSA301**



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| WELCOME LETTER FROM THE TRUST |
| Dear Applicant  Thank you for expressing an interest in applying for a position working with Tees Valley Education Trust.  The Trust currently comprises of five Academies - Brambles Primary Academy, Discovery Special  Academy, Dormanstown Primary Academy, Pennyman Primary Academy and Wilton Primary Academy.  Tees Valley academies believe in excellence as a birthright. All children, regardless of circumstance,  have an entitlement to a world class education. The Academy Head Teachers operate in an atmosphere  of trust, honesty, integrity and an unwavering commitment to excellence for children. They firmly  believe there should be “no excuses or barriers!” in education.  All of the academies are located in areas of significant deprivation and its leaders are passionate about  the difference education can make to children’s lives.  Therefore, if you are successful, you will be joining a brilliant team. All of our staff, regardless of their  role, work together to ensure that our children are provided with the best education possible.  As a Trust, we are committed to giving our leaders and teachers time to fulfil their professional duties  and responsibilities. We also offer you the opportunity to work in a vibrant, supportive and friendly  atmosphere where you will be enabled to develop both personally and professionally.  Enclosed with this recruitment pack you will find the advert, job description and person specification for  the post along with an application form, safeguarding information and guidance on how to apply. If you  wish to apply, then please make sure that you complete the application form fully. Please do not attach  a curriculum vitae: we will only consider information completed as part of the application form.  Yours faithfully  Katrina Morley  **Chief Executive Officer** |

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| ADVERTISEMENT |

**SEND Care Assistant**

**Status: Permanent**

**Required: September 2024 or sooner if needed**

**Salary: SCP 4-5 £23,114 - £23,500 – (NJC POINT 4 Actual Salary pro rata salary £16,606)**

**Hours: 30 hours per week, term time only + 2 weeks (5 x PD days and 1 week of holiday club)**

**Reporting to: Head of Academy**

### About the Trust

The Trust was established in 2015 and provides education and enrichment activities to more than 1100 children across five Academies, located in Middlesbrough and Redcar and Cleveland local authority areas. Academies within the Trust are:

* Brambles Primary Academy (3 to 11 years),
* Discovery Special Academy (3 to 16 years),
* Dormanstown Primary Academy (3 to 11 years),
* Pennyman Primary Academy (3 to 11 years), and
* Wilton Primary Academy (3 to 11 years).

**About the role we are looking to appoint:**

Discovery Special Academy is seeking to appoint a pro-active, enthusiastic, energetic, and reliable Care Assistant to join the Tees Valley Education Trust. This position would be to work with children across the primary age range. As a Care Assistant, you will support pupils with their day-to-day personal care needs and work alongside other professional staff to further pupils’ personal independence skills. Daily tasks may include:

* Assisting pupils in implementing their own personal care programmes during the school day, specifically in relation to practical support for
* Personal hygiene;
* Toileting and continence training; and
* Eating and drinking.
* Provide practical assistance in relation to other identified physical needs e.g. transportation, dressing, meal times, organisation of learning equipment.
* Recording and reporting on care needs.

### What we are looking for:

We are looking for people who have experience of working with children with complex SEND, are interested in supporting their access to education. You must have good organisational and communication skills.

### What the Trust will provide the successful candidate:

* A workplace where all staff are valued and treated with respect as outlined within the Trust’s Diamond Standards
* A passionate, enthusiastic and supportive Leadership Team
* A listening and learning organisation where all staff are encouraged to be curious and share ideas for the Trust/academies/team to improve
* Hard working, committed and dedicated staff who strive to gain the best outcomes for all children across the Trust’s academies
* Dedicated approach to children’s learning to encourage them all to be the best they can be
* Career enhancement opportunities within areas of interest as well as supporting ongoing professional development and training specific to job role
* Dedicated line manager to discuss work streams and capacity
* Free access to the Trust’s Wellbeing offer, which includes counselling, access to GP and Mindfulness.
* Benefits of the Trust’s Staff Charter which can be found at [TVED Staff Charter](https://www.teesvalleyeducation.co.uk/wp-content/uploads/2022/01/STAFF-CHARTER_FINALISED.pdf).

**Safeguarding requirements for the role:**

Tees Valley Education Multi Academy Trust is committed to safeguarding and promoting the welfare of children. All appointments will be subject to a satisfactory enhanced DBS check.

This post is exempt from the Rehabilitation of Offenders Act 1974 and, therefore, all convictions, cautions and bind-overs, including those regarded as “spent” must be declared. The Trust’s Recruitment of Ex-Offender policy can be requested or visit the Trust’s website.

Applications are invited from prospective candidates who demonstrate that they are able to meet the essential criteria set out in the person specification and who have the vision, values and tenacity to join an outstanding team and help continue the journey towards excellence.

For a conversation with a member of our leadership team about the post, please contact the academy office on 01642 248333 and leave your name and number and they will contact you directly.

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| **JOB DESCRIPTION** |
| Assisting in the domestic care and general welfare of pupils in respect of personal hygiene programmes and at meal times, using specialist equipment where necessary and ensuring at all times that the care team observe and promote the children’s choice, independence, dignity and privacy. |
| **MAIN DUTIES AND RESPONSIBILITIES** |
| * To ensure that pupils are taken to the toilet /hygiene room to have their personal care needs met. * Work as part of a team in the development of personal care programmes for pupils. * Assist pupils in implementing their own personal care programmes during the school day. * Provide practical assistance in relation to other identified physical needs e.g. transportation, dressing, and meal times including supporting pupils with eating and drinking. * Keep records related to personal care in conjunction with the appropriate teacher. * Maintain and clean personal care equipment and materials, clothing etc. maintenance of toileting supplies, laundry. Set up, clean and clear dining room tables and lunchtime equipment. * Provide personal assistance to identified pupil/pupils in physical/practical activities e.g. physical education, cookery, break time, lunchtime activities, school visits, therapeutic treatments and physical management programmes organised by the school etc. * Participate in staff meetings, in service training and courses. * Work in co-operation with other keyworkers/professionals involved in supporting the pupil’s educational and health care needs under the guidance of the class teacher. * To give non-discriminatory care and support that values the diverse and unique qualities of each pupil seeing the whole child and not merely their care needs. * To follow the instructions of the care and support plans for each individual pupil ensuring that pupil dignity is paramount at all times. * To safely use specialist equipment in accordance with the general training and guidelines provided. * Any other duties which may reasonably be regarded as within the nature of the duties and responsibilities/grade of the post as defined, subject to the proviso that normally any changes of permanent nature should be incorporated into the job description in specific terms. |
| **SUPPORT FOR THE** **SCHOOL** |
| * To maintain accurate records in respect of care and medication support given and tasks undertaken. * Work within the framework of the school’s agreed policies and procedures. * Be aware of and comply with policies and procedures relating to child protection, health, safety and security, confidentiality, and data protection, reporting all concerns to an appropriate person. * Be aware of and support difference and ensure all pupils have equal access to opportunities to learn and develop. * Contribute to the overall ethos/work/aims of the school including wearing appropriate clothing and using protective equipment provided * Appreciate and support the role of other professionals. * Attend and participate in relevant meetings as required. * Participate in training and other learning activities and performance development as required. * Assist with the supervision of pupils out of lesson times, including before and after school and at break time/lunchtime. * Accompany teaching staff and pupils on visits, trips and out of school activities as required and take responsibility for a group under the supervision of the teacher. |
| The job holder may be required to undertake additional duties as could be reasonably required in exceptional or emergency situations.  The job holder may be required to work across the academy group.  The job holder will be required to undertake additional training e.g. first aid, Positive Handling. |

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| **Important:** In the first instance, applications are assessed against the criteria listed above, in addition to overall presentation, use of standard English and grammatical accuracy.  Where applications do not meet the expected standard, they will be rejected before being matched to the person specification. |

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| **PERSON SPECIFICATION** | | |
| **QUALIFICATIONS** |  |  |
| Have, or be willing to undertake, a range of care and health accreditations including: administration of medication, epi-pen and Bucclam/Midazolam administration. | A, I, R | E |
| Have or be willing to undertake safe manual handling and hoisting training. | A, I, R | E |
| Paediatric first aid | A, I, R | D |
| **EXPERIENCE** |  |  |
| Experience of working with children with SEND in a care capacity | A, I, R | E |
| Experience of working in a school or similar environment in the primary phase | A, I, R | E |
| Experience of supporting pupils with challenging behaviour | A, I, R | D |
| **KNOWLEDGE, ABILITIES AND SKILLS** |  |  |
| Ability to care for children while maintaining personal dignity at all times | A, I | E |
| Ability to relate well to children | A, I | E |
| Basic understanding of child development | A, I, R | E |
| Ability to work as part of a team, following instructions and on own initiative | A, I, R | E |
| Good communication skills | A, I, R | E |
| Ability to relate well to parents/carers | A, I, R | E |
| Ability to use time effectively to enable work to be prioritised, accurate and for deadlines to be met | I, R | E |
| Knowledge of the concept of confidentiality | A, R | E |
| Understanding of and commitment to safeguarding and protecting the welfare of children and young people | A, I, R | E |
| Knowledge and experience of a range of strategies to support children with SLD and complex needs such as: PECS, Makaton, Eye Gaze, Sensory Integration | A, I, R | D |
| Working knowledge of classroom roles and responsibilities | A, I, R | D |
| First Aid Certificate | A | D |

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| HOW TO APPLY AND EXPLANATORY NOTES OF THE PROCESS |

An application form is attached below. Application packs can be downloaded or printed directly from the Trust website **www.teesvalleyeducation.co.uk** or requested from the academy. Only applications via the Trust’s official application form will be accepted. Please do not submit a CV as substitute for part or full application form, the information will not be accepted or considered.

If you are submitting your completed application form by e-mail to [**Recruitment@discoveryspecialacademy.org.uk**](mailto:Recruitment@discoveryspecialacademy.org.uk)- please be aware the academy cannot be responsible for any formatting anomalies when printing. If you are unable to submit an electronic application form, handwritten or electronic printed copies should be posted or hand delivered to the following address for the attention of Miss Jennifer Duncan.

Discovery Special Academy

Sandy Flatts Lane

MIDDLESBROUGH

TS5 7YN

##### Shortlisting Process

After the closing date, short listing will be conducted by a panel, who will match your skills/experience against the criteria in the Person Specification. You will be selected for interview entirely on the contents of your application form, so please read the Job Description and Person Specification carefully before you complete your form.

**Shortlisted candidates will receive:**

* Letter confirming interview details.
* Details of original ID documentation is required to confirm candidates. Photocopies or certified copies are not accepted.
* Criminal Record Self-Declaration Form, which must be brought on the day of the interview in the a sealed envelope.

References for successful Candidate/s

We may seek references for shortlisted candidate/s and we may also approach previous employers for information to verify particular experience or qualifications before the interview. Any relevant issues arising from references will be taken up post interview.

**Interview process**

In addition to candidates’ ability to perform the duties of the post, the interview will also explore issues relating to safeguarding and promoting the welfare of children, including:

* Motivation to work with children and young people
* Ability to form and maintain appropriate relationships and personal boundaries with children and young people
* Emotional resilience in working with challenging behaviours
* Attitudes to use of authority and maintaining discipline

##### Conditional Offer: Pre-Employment Checks

Any offer to a successful candidate will be conditional upon:

* Verification of right to work in the UK
* Receipt of at least two satisfactory references (if these have not already been received)
* Verification of identity checks and qualifications
* Satisfactory enhanced DBS check
* Verification of professional status such e.g. QTS Status, NPQH (where required)
* Satisfactory completion of a Health Assessment
* Satisfactory completion of the probationary period (where relevant)
* Where the successful candidate has worked or been resident overseas in the previous five years, such checks and confirmations as may be required in accordance with statutory guidance.

**Please contact the academy office on 01642 248333 to arrange a visit.**

For your information, the recruitment timetable is detailed below:

Closing date: Monday 22nd April 2024 9am

Shortlisting date: Monday 22nd April 2024

Interview date: Friday 26th April 2024

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| EQUALITIES INFORMTION AND OBJECTIVES STATEMENT |

As an academy we ensure that our vision, values and ethos meet the expectations of the equality and diversity guidelines and legislation set out by the Equality and Human Rights Commission. This includes the following 9 protected characteristics:

1. Age
2. Disability
3. Gender Reassignment
4. Marriage and Civil Partnerships
5. Pregnancy and Maternity
6. Race
7. Religion or belief
8. Sex
9. Sexual Orientation

**Objectives Statement**

1. To support children’s sensory, academic and communication skills to enable them to develop holistically.
2. To ensure high expectations across all aspects of the academy (as outlined in objective 1) to ensure children make the best progress according to their individual starting points.
3. To continue to monitor attendance of all groups of children in the academy.
4. To review levels of parental and pupil engagement in learning and academy life, across all activities and ensure equality and fairness in access and engagement.
5. To ensure the academy environment is as accessible as possible to pupils, staff and visitors.

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| EMPLOYMENT APPLICATION FORM |

Please complete all sections of the form fully: CVs will not be accepted. Please note that providing false information will result in the application being rejected or withdrawal of any offer of employment, or dismissal if you are in post. Please note that checks may be carried out to verify the contents of your application form. Please complete the form in black ink.

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| --- | --- | --- | --- |
| **Vacancy Job Title** |  | **Job Ref Number** |  |

**PART 1**

**INFORMATION FOR SHORTLISTING AND INTERVIEWING**

|  |  |
| --- | --- |
| **Salutation (Mr, Ms, Miss, Mrs, Dr etc)** |  |
| **First Name:** |  |
| **Middle Name/s:** |  |
| **Surname/family Name:** |  |
| **Contact email address:** |  |
| **Contact telephone number** |  |
| **Social Media Tag names e.g. Twitter/Facebook/Instagram/LinkedIn etc** |  |

**2. 2. LETTER OF APPLICATION Please enclose a letter of application of no more than 2 A4 pages which details why you are suitable for the post, your experience to date and how this meets the person specification.**

**3. PRESENT / LAST APPOINTMENT**

|  |  |
| --- | --- |
| **Name, address and telephone number of last employer/school/academy** |  |
| **Job title** |  |
| **Date appointed to current post** |  |
| **Permanent/Temporary** |  |
| **Full Time/Part Time** |  |
| **Current salary** |  |
| **Notice period** |  |

**4. FULL CHRONOLOGICAL HISTORY**

Please provide a full history in chronological order (most recent first) since leaving secondary education, including periods of any post-secondary education/training, and part-time and voluntary work as well as full time employment, with start and end dates, explanations for periods not in employment or education/training, and reasons for leaving employment.

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **Job Title** | **Name and address of school,** | **Dates** | | | | **Reason** | |
| **or Position** | **other employer, or description of activity** | **From To** | | | | **for**  **leaving** | |
|  |  | **Mth** | **Yr** | **Mth** | **Yr** |  |  |
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| **1** |  |  |  |  |  |  | |
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| **8** |  |  |  |  |  |  | |
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Please enclose a continuation sheet if necessary

**5. SECONDARY EDUCATION & QUALIFICATIONS**

|  |  |  |  |
| --- | --- | --- | --- |
| **Name of School/College** | **From** | **To** | **Qualifications Gained (Date and Grade)** |
|  |  |  |  |

**6. HIGHER EDUCATION**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Names and Addresses of**  **University or College and/or**  **University Education Department** | **Dates**  **From To** | **Full or** Part-time | **Courses/subjects taken and**  **Grade** | **Date of**  **Examination and**  **Qualifications Obtained** |
|  |  |  |  |  |

**7. PROFESSIONAL COURSES ATTENDED** Please list relevant courses attended in past 3 years.

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| --- | --- | --- | --- |
| **Subject** | **Organising Body** | **Date(s)** | **Duration** |
|  |  |  |  |

**8. OTHER RELEVANT EXPERIENCE, INTERESTS AND SKILLS**

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**9. REFEREES**

Give here details of two people to whom reference may be made. The first referee should normally be your present or most recent Headteacher or equivalent person. If you are not currently working with children please provide a referee from your most recent employment involving children. Referees will be asked about disciplinary offences relating to children, which may include any in which the penalty is “time expired” and whether you have been the subject of any child protection concerns, and if so, the outcome of any enquiry or disciplinary procedure. References will not be accepted from relatives or from people writing solely in the capacity of friends.

**First referee**

|  |  |
| --- | --- |
| **Title and Name** |  |
| **Address and post code** |  |
|  |  |
|  |  |
|  |  |
| **Telephone number** |  |
| **Email address** |  |
| **Job Title** |  |
| **Relationship to applicant** |  |
| **Please tick if you do not wish this referee to be contacted prior to interview**  ***(Please be aware that this could delay the interview process)*** | |

**Second** **referee**

|  |  |
| --- | --- |
| **Title and Name** |  |
| **Address and post code** |  |
|  |  |
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| **Telephone number** |  |
| **Email address** |  |
| **Job Title** |  |
| **Relationship to applicant** |  |
| **Please tick if you do not wish this referee to be contacted prior to interview**  ***(Please be aware that this could delay the interview process)*** | |

**PART 2**

This section will be separated from Part 1 on receipt. Relevant contents may be verified prior to shortlisting but will not then be used for selection purposes.

**10. PERSONAL INFORMATION**

|  |  |
| --- | --- |
| **Surname or family name** |  |
| **All previous surnames** |  |
| **All forenames** |  |
| **Title** |  |
| **Date of Birth** |  |
| **Current Address** |  |
|  |
|  |
| **Postcode** |  |
| **Resident at this address since** |  |
| **Home telephone number** |  |
| **Mobile telephone number** |  |
| **Email address** |  |
| **National Insurance Number** |  |
| **Have you ever been subject to a child protection investigation by your employer or the General Teaching Council/Teaching Agency/former Independent Safeguarding Authority?** | **Yes No**  **If YES please state separately under confidential cover the circumstances and the outcome including any orders or conditions.** |
| **Are you subject to any legal restrictions in respect of your employment in the UK?** | **Yes No**  **If YES please provide details separately** |
| **Do you require a work permit?** | **Yes No**  **If YES please provide details separately** |
| **Are there any special arrangements which we can make for you if you are called for an interview and/or work-based assessment?** | **Yes No**  **If Yes please specify, (e.g. ground floor venue, sign language, interpreter, audiotape etc).** |
| **Are you related to or have a close personal relationship with any pupil, employee, trustee, member or local academy chair?** | **Yes No**  **If YES give details separately under confidential cover** |
| **TEACHERS ONLY** | |
| **Early Career Teachers ONLY:**  **Have you provided evidence of passing the Skills Tests?  *Please tick or cross*** | **Numeracy**  **Literacy**  **ICT (if applicable)** |
| **DfE reference number (if applicable)** |  |
| **Did you qualify as a teacher after May 1999? (if applicable)** | **Yes No**  **If Yes, in which school was induction completed?** |

1. **COMPULSORY DECLARATION OF ANY CONVICTIONS, CAUTIONS OR REPRIMANDS, WARNINGS OR BIND‑OVERS**

As the job for which you are applying involves substantial opportunity for access to children, it is important that you provide us with legally accurate answers. Upfront disclosure of a criminal record may not debar you from appointment as we shall consider the nature of the offence, how long ago and at what age it was committed and any other relevant factors. Please disclose any unspent convictions, cautions, reprimands or warnings. Please note that the amendments to the Exceptions Order 1975 (2013) provide that certain spent convictions and cautions are ‘protected’ and are not subject to disclosure to employers, and cannot be taken into account. Guidance and criteria on the filtering of these cautions and convictions can be found at the Disclosure and Barring Service. Failure to declare any convictions (that not subject to DBS filtering) may disqualify you for appointment or result in summary dismissal if the discrepancy comes to light subsequently.

Do you have **ANY** convictions, cautions or reprimands, warnings or bind-overs?

Please tick the relevant box

**Yes  No **

If the answer is "yes", you must record full details in a separate, sealed envelope marked with your name and 'Confidential: Criminal Record Declaration' and bring this with you on the day of your interview. If you would like to discuss this beforehand, please telephone in confidence to the Headteacher for advice. In accordance with statutory requirements, an offer of employment will be subject to satisfactory DBS clearance.

**12. UK GDPR and DATA PROTECTION ACT**

The information collected on this form will be used in compliance with the UK GDPR and Data Protection Act 1998. The information is collected for the purpose of administering the employment and training of employees. The information may be disclosed, as appropriate, to trustees, Occupational Health, DfE, Teachers Pensions Agency and local government pensions scheme, Department for Education, pension, payroll and personnel providers including relevant statutory bodies. For further information refer to the trust’s privacy policy via Tees Valley Education website: <https://www.teesvalleyeducation.co.uk/>.

You should also note that checks may be made to verify the information provided and may also be used to prevent and/or detect fraud.

**13. NOTES**

a) When completed, this form should be returned in accordance with the instruction in the advertisement for the job or in the applicant’s information pack.

b) Canvassing, directly or indirectly, an employee, trustee, member, local academy chair will disqualify the application.

c) Candidates recommended for appointment will be required to complete a pre-employment medical questionnaire and may be required to undergo a medical examination.

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**14. DECLARATION**

I certify that, to the best of my knowledge and belief, all particulars included in my application are correct. I understand and accept that providing false information will result in my application being rejected or withdrawal of any offer of employment, or dismissal if I am in post. I understand and accept that the information I have provided may be used in accordance with paragraph 13 above, and in particular that checks may be carried out to verify the contents of my application form.

**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Signature of applicant Date**

**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Print name**

**This section of the application form will not be available to the shortlisting/interview panel.**

**PART 3 EQUALITY AND DIVERSITY MONITORING**

**This section will be separated from part 1 and part 2. Collection of equality information is solely for monitoring purposes to ensure that our policies and procedures are effective. We also collect this data in accordance with the general and specific public sector equality duties under the Equality Act 2010. Any data you enter onto this monitoring form will only be used for monitoring purposes and will not be used in assessing and or scoring your application or during the interview process. This information is kept fully confidential and access is strictly limited in accordance with the UK GDPR and Data Protection Act.**

**Ethnic Group** *Workforce*

*Census Code* *Please tick*

|  |  |  |  |
| --- | --- | --- | --- |
| White | WBRI | British English Welsh Northern Irish Scottish |  |
| WIRI | Irish |  |
| OOTH | Irish Traveller |  |
| OOTH | Gypsy |  |
| WOTH | Other White background |  |
| Mixed | MWBC | White and Black Caribbean |  |
| MWBA | White and Black African |  |
| MWAS | White and Asian |  |
| MOTH | Other Mixed background |  |
| Asian  or Asian British | AIND | Indian |  |
| APKN | Pakistani |  |
| ABAN | Bangladeshi |  |
| CHNE | Chinese |  |
| AOTH | Other Asian background |  |
| Black  or Black British | BCRB | Caribbean |  |
| BAFR | African |  |
| BOTH | Other Black background |  |
| Other ethnic group | OOTH | Arab |  |
|  | *Write in:* |  |
| Prefer not to say | REFU |  |  |

**Religion** *Please tick* **Disability** *Please tick*

Do you consider that you have a disability?

|  |  |
| --- | --- |
| No religion |  |
| Christian (including Church of England, Catholic, Protestant and all other Christian denominations) |  |
| Buddhist |  |
| Hindu |  |
| Jewish |  |
| Muslim |  |
| Sikh |  |
| Any other religion *write in* |  |
| Prefer not to say |  |
|  |  |

|  |  |  |
| --- | --- | --- |
| Yes | |  |
| No | |  |
| Prefer not to say | |  |
| My disability is:  *Please tick* | | |
| Physical Impairment |  | |
| Sensory Impairment | |  |
| Mental Health Condition | |  |
| Learning Disability/ Difficulty | |  |
| Long standing illness | |  |
| Other | |  |
| Prefer not to say | |  |
|  | |  |

**Sexual Orientation** *Please tick*

|  |  |
| --- | --- |
| Bi-sexual |  |
| Gay |  |
| Lesbian |  |
| Heterosexual |  |
| Other |  |
| Prefer not to say |  |

**Gender** *Please tick*

|  |  |
| --- | --- |
| Female |  |
| Male |  |
| Transgender |  |
| Prefer not to say |  |

**Personal relationship** *Please tick*

|  |  |
| --- | --- |
| Single |  |
| Living together |  |
| Married |  |
| Civil Partnership |  |
| Prefer not to say |  |